

SERVICE HOTLINE

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REFERENCE NUMBER: 273/2019

18 December 2019

JSE CUSTOMER TEST SERVICE AND STAGING ENVIRONMENT(S) SHUTDOWN AND REFRESH PERIOD

Kindly take note of the below notice regarding the availability of the CTS and Staging environments for December 2019.

CTS (1A and 1B) environments: Will follow normal schedules during the festive season.

JSE staging (end-to-end) environment: Due to the December freeze and limited availability of JSE support staff during the festive season, the JSE staging environment will not be available between 16 December 2019 and 10 January 2020.

A data refresh of the staging environment will take place during this period, and normal schedule will resume on 13 January 2020.

Market / Services

All JSE Markets

Environment(s):

Customer Test Service (CTS) and Staging (End to End)

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za